## Q: Tell me a bit about yourself?

**A:** My name is Faisal Motiwala, I am 51 years old. I was born in India and moved to Canada in 2000 with my family. I have my wife and three children.

### Q: How many years have you been in Leaside/Thorncliffe doing business?

**A:** I started doing business in the community in 2009.

### Q: What was your journey to icare pharmacy?

**A:** When I moved to Canada I experienced a lot of struggle in settlement. I worked jobs here and there by travelling on the bus and at the same time started pharmacy exam preparation. In 2002, I passed all my exams and got my licence as a pharmacist. I started working with Shoppers Drug Mart in Toronto and IDA in Scarborough. My boss gave me the opportunity to open my own business with his partnership.

Since then I have tried hard to develop the business by serving the community with honesty and hard work. As well, I try to help people even if there is no monetary gain. I have helped people in documentation of the government and I visited their homes to deliver medicine and to look after any other medical related issues.

# Q: What do you enjoy about Leaside /Thorncliffe and the community as a whole?

**A:** I love working in the Leaside and Thorncliffe area as it is a vibrant and multicultural community. It is also very safe to work in this community.

# Q: Any words of advice for the next generation?

**A:** I would advise to always be truthful, honest, and helpful and business will come automatically.

# Q: What kind of services does icare pharmacy offer?

#### A:

- Covid testing PCR, association members can receive a 10% discount.
- We offer Pfizer vaccines on a daily basis.
- For our business employees:
  - For medicine and prescriptions we can offer \$5-6 off for each medicine which will be the lowest cost in the area. We match the price and we offer free delivery. The prescription just needs to be sent by email, fax or whatsapp.
- We also sell antigen covid test kits to keep at each business location for their employees to test on site. We teach them how to do it. It is under a federal program.